

At Beds for Backs,

We believe that ‘everyone needs a great night’s sleep and rest

Our Ergolife and Classique Range of beds are ergonomically designed and engineered to provide everyone with a great night’s sleep and rest.

Our Ergolife Zero stress beds do so by allowing you to adjust or decrease the level of support at your lumbar, hip and shoulder areas, to whatever level you choose.

We take each of you through an experience where you can **‘Test – Learn – Consider’** after which you can make an ‘Informed Choice’.

To that end we offer the following: (Note Common Conditions on page 2)

1. With the Ergolife and Classique “Select” Mattress Ranges only.

- We will exchange the comfort layers once at the cost difference of the comfort layers on the first occasion;
- These comfort layers can be picked up in store when arranged;
- Any subsequent changes will cost you \$100 each side.

2. All other Ergolife and Classique Range models (Supreme, Style & Support):

- We will exchange the comfort layers at a subsidised cost of \$100 each side plus transport;
- We will replace the spring systems once at a cost of \$300 plus transport.

3. Ergolife Zero Stress System.

- You may upgrade from a Zero Stress Base to a Zero Stress Dial Base at the price difference of the products only plus transport.
- You may upgrade the size of your Zero Stress System from a Double to a Queen or King or from a Queen to a King at the price difference of the products only plus transport.

4. Eco-latex Range.

- You may upgrade your Eco-latex selection at the price difference of the products only plus transport.
- You may upgrade the size of your Eco-latex mattress from a Double to a Queen or King or from a Queen to a King at the price difference of the products only plus transport.

Common Conditions applicable to all the above:

- (i) The Happiness Guarantee ONLY applies to the original bed purchaser**
- (ii) This Happiness Guarantee ONLY applies to those products listed on page 1.**
- (ii) There must be a genuine problem with the bed or mattress and Beds for Backs must be notified of the problem/s within 60 days of delivery.**
- (iii) The mattress must have been encased and protected in a Protect-a-Bed Allerzip mattress protector at all times, which had been purchased at the original point of sale**
- (iv) Customer bears all delivery and pick-up costs.
These costs vary depending on delivery Zones, check instore for details.
OR
Customer can organise own delivery and pickup to and from factory at Campbellfield but mattress must be encased and protected at all times...**
- (v) Does not apply to " floor stock" purchases.**

In any case we commit to you that we will work with you to resolve any issues you may have and not leave you without a solution.

**These "Happiness Guarantee Conditions" may change without prior notification.
The applicable "Happiness Guarantee Conditions" are only those displayed at the time of purchase and at participating Beds for Backs showrooms only.**

14 Mar 18